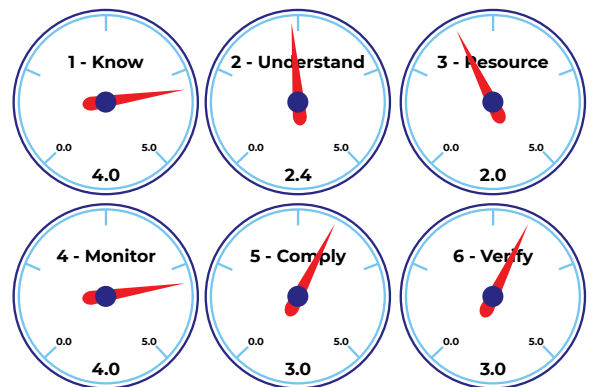


Safety II with Critical Control Effectiveness Training

Improving the adaptive capacity of your critical controls

This package gets you set up to use the latest contemporary safety methodology with human centred design to ensure the effectiveness of your critical controls.

Our current methods for providing assurance can provide a false sense of security. The aim of this course is to enable visibility over problems hidden by conventional methods for critical risk management.



Rating and Descriptors

Rating	DDI-S Descriptor
1	Critical
2	Fragile
3	Brittle
4	Resilient
5	Optimal

Outcomes

- Define your critical controls and the critical steps in your processes
- Draw on the expertise and experience in your work teams plus subject matter experts to assess your critical controls
- Understand the interdependencies and human factors your critical controls rely upon
- Develop performance testing and verify your critical controls to ensure best practice industry standards
- Critical risk review reporting for the Board by fostering psychological safety.

Facilitation Training

To support your Critical Control Assessment programme, facilitation skills are needed. Facilitators are able to create psychological safety, build trust, and facilitate pertinent learning outcomes for your business.

Course

- delivered online in 90 minute sessions or as a full day face to face.
- interactive with activity and discussion time
- ideal class size is six to eight participants

Ideal Participants

- H&S professionals
- Quality or HR professionals
- H&S Reps

MODULE 1: Introduction to Critical Control Effectiveness

What's the problem with traditional approaches?

- Using HOP principles to evolve your lens on critical control effectiveness

Using critical controls to support teams to fail safely

- Identify the Stuff that Can Kill You

What is a critical control and critical step?

- International guidance on critical control management

MODULE 2: Analysing Critical Control Effectiveness

Using energy damage models to assess risk

- Draw on international research to deepen your hazard identification

Understanding the role of experience and expertise

- Integrating workers perspectives into your systems

A human centred model to analysing reliability and effectiveness

- Using appreciative enquiry to examine adaptive capacity of controls

MODULE 3: Facilitation Skills for effective critical control assessments

Facilitation skills and guidelines

- Building trust to understand the reality of workarounds with your controls

Facilitating a critical control assessment process

- Scoping, designing, and planning a critical control assessment

Collaborating with work teams to create innovative solutions

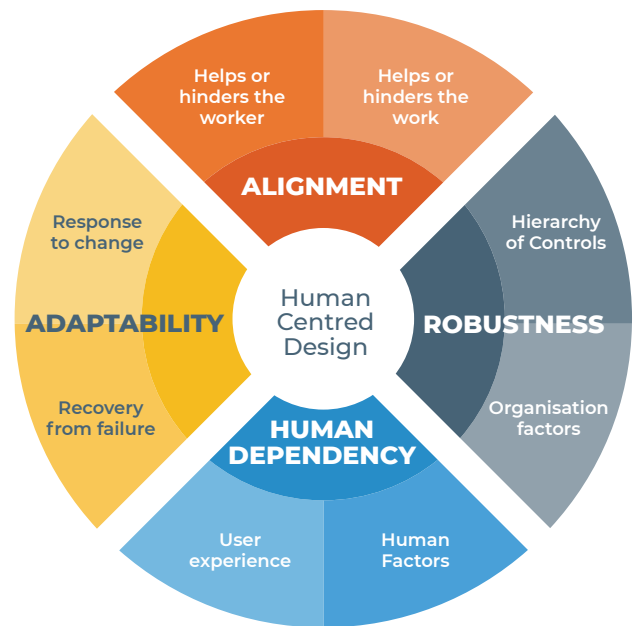
- Co-designed controls to increase team ownership and responsibility

MODULE 4: Evolving your critical risk system using contemporary methods

Bespoke systems adaption using following processes:

- Leadership walkarounds
- Bowtie analysis
- Monthly/quarterly assessments
- Annual reviews
- Learning Reviews

WHAT IS THE CONTEMPORARY APPROACH TO CRITICAL CONTROL EFFECTIVENESS?



This diagram is courtesy of Art of Work

An important part of every critical risk management system is testing for critical control effectiveness. Traditionally, this has been conducted using top-down methods, mainly utilising subject matter experts.

However, building team resilience requires understanding and improving the adaptive capacity of teams by including the workers' perspective on how the controls interface with their work, as well as the perspective of subject matter experts.

Using contemporary methods, a new lens on assessing and measuring critical control effectiveness provides deep insights and visibility over problems previously hidden by conventional methods.

About your Trainer



Moni Hogg brings over 20 years of experience in health and safety with a background in construction management and adult education.

Nationally recognised for her work in Safety Differently/ Safety II, Moni has led innovative safety initiatives

for organisations like Rocket Lab, Contact Energy and Fletcher Building.

Moni is a respected speaker and highly experienced trainer in contemporary safety approaches. She holds a qualification in Adult Education, has a business degree, and is NEBOSH and ICAM certified.