# Safety II For Leadership

Across the OECD, we are seeing plateauing safety results, coupled with increasing safety bureaucracy that can provide a false sense of security for an organisation's governance and leadership.

## At a glance

Learning Teams are gaining ground globally as a legitimate safety science backed approach to implement **resilience engineering** in your business. Weak signals are heard in your business preventing drift to failure.

These Leadership Sessions **support your implementation of Learning Teams** by enabling leadership to become actively curious, guide and support improvements, and use forward facing accountability to build a high trust and high ownership safety culture.

The intention of this programme is to precede the introduction of a **Due Dilligence Learning**Framework designed to listen to weak signals, report on findings, and respond to, monitor and resource continuous improvement.

#### The course:

- half day course delivered in two 90 minute sessions online or face to face
- interactive with activity and discussion time
- ideal class size is six to eight participants depending on delivery platform

## Workshop objectives

- 1. Understand the case for looking at safety management differently
- 2. Gain basic knowledge of resilience engineering and lessons from High Reliability Organisations
- 3. Prevent drift to failure by understanding how your teams adapt to varying conditions
- 4. Learn how to gauge weak signals and support your team to work successfully and safely
- 5. Discover the principles, practices and tactics to build capability in your teams to become resilient
- 6. How to walk the leadership tightrope enable the team while setting standards
- 7. Common leadership biases and how to overcome these
- 8. Handling accountability in tricky situations

## **Outcomes**

Safety Differently can bring about transformative change. The outcomes they produce, include:

- Worker-owned ideas to improve and inform decision-making
- Efficiency in identifying areas of action and high quality, practical solutions
- Increased transparency uncovering system vulnerabilities
- Shared understanding of goal conflicts, conditions and constraints
- Transformative response to mistakes, events and unexpected outcomes
- Sustainable change and improvement processes
- Teams report feeling listened to and understood
- Speaking up and reporting becomes more prevalent

#### **Prework**

A variety of New View videos, papers, articles and references are used to support learning.

## Module 1: Intro to Safety Differently & Human Performance Principles, Practices and Tactics

## What's the problem with current safety management approaches?

• Using Safety Differently to evolve your culture

## Use the principles of resilience engineering to support safe and successful work

 Moving towards understanding what helps and hinders better work

## Human Performance Principles, Practices and Tactics

• Engage, enable and create shared responsibility

### Module 2: Understanding Biases, Accountability & Walking the Leadership Tightrope

#### Overcoming Biases to embrace curiosity

• Build trust and a learning culture

#### Forward-facing accountability

 Understanding local rationality to support psychological safety

#### Walking the Leadership Tightrope

Supporting Freedom within a Framework while meeting good standards



#### Engage

- Actively curious
- Suspend judgement 8 expertise
- Listen for understanding



#### **Enable**

- Enable others to navigate complexity
- Facilitate shared learnings
- Guide & support improvements



## Create shared responsibility

- Practice empathy
- Build trust
- Extend motivation



Moni is a senior health and safety practitioner with 20 years experience who specialises in the Safety Differently/Safety II approach She was the first *Safety Lead* for Rocket Lab and a finalist for the HRINZ 2019 Health, Safety & Wellbeing award for success with contemporary safety design and innovation.

Moni is a member of Worksafe NZ's Community of Innovators, and is writing a book on Safety Differently. Internationally, she regularly speaks on podcasts, at conferences, and is presenting <u>a masterclass</u> <u>for Art of Work.</u>

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